

ANNUAL REPORT 2025 HEART & SOUL FREE CLINIC

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2025 YEAR IN REVIEW

In 2025, Heart and Soul Free Clinic marked 16 years of providing high-quality, compassionate healthcare to uninsured and underinsured neighbors in Central Indiana. This milestone reflects the dedication of our staff, volunteers, donors, and community partners.

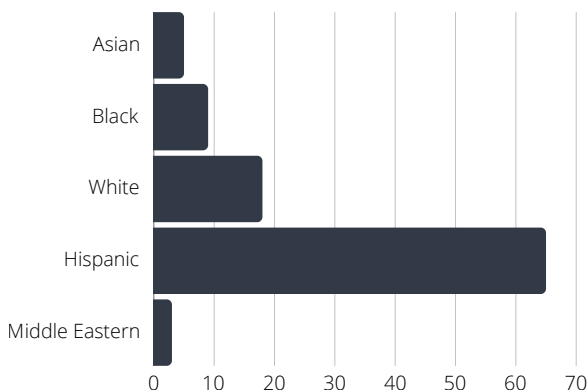
We recognized the exceptional service of our volunteers—three celebrating 15 years and four celebrating 10 years—and strengthened clinical care with the addition of Jen Elgin, Nurse Practitioner. Patient experience remains a priority, with 97% of patients reporting a positive experience.

During 2025, the Clinic made a strategic decision to discontinue its dental services in order to grow capacity for its core medical service mission. That transition caused a temporary reduction in overall patient encounters; during the year, the Clinic served 655 individual patients through 1,699 patient visits across all disciplines. We remain committed to providing essential medical and mental health services for our community's most vulnerable residents.

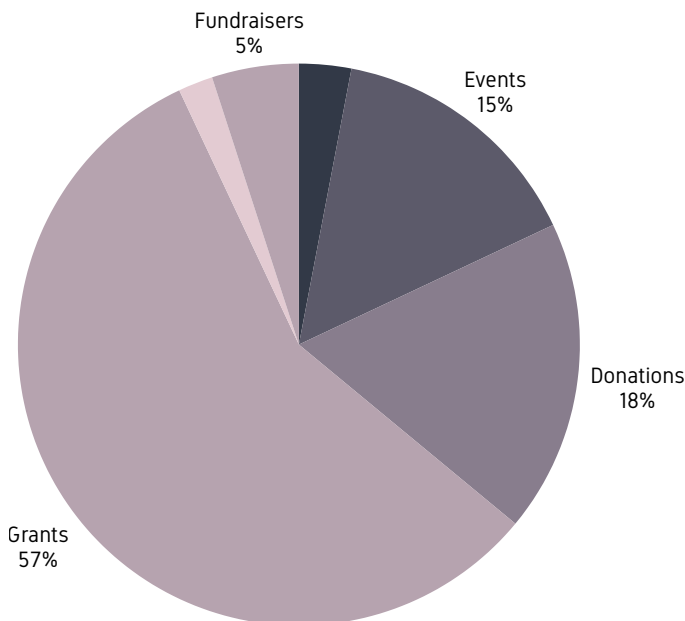
As we look ahead, financial sustainability and strategic growth remain central to expanding access to care. We are deeply grateful to everyone who supports this mission and makes our work possible.

Lisa Zouvelos Krag
Executive Director

Mission Statement: To provide highest quality healthcare to our uninsured and underinsured neighbors in Central Indiana, regardless of social, cultural, or economic status



STATISTICS

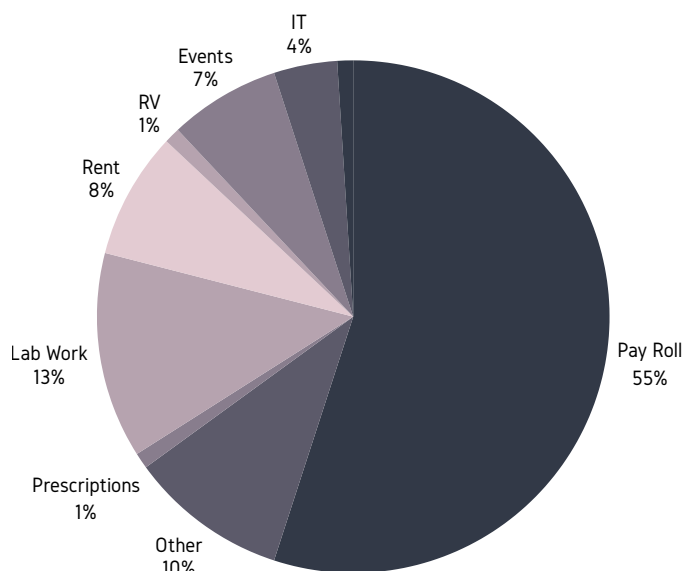


HEART AND SOUL CLINIC REVENUE

Funding for our annual budget is provided through grants, individual donors, and fundraising events. In 2025, patient volume and visit numbers declined due to service adjustments and external factors. We are deeply grateful for the continued generosity of our donors. Your support truly makes a meaningful difference.

HEART AND SOUL CLINIC EXPENSES

Clinic expenditures decreased in 2025, primarily due to a reduction in patient visits. We continue to manage costs effectively by leveraging volunteer healthcare providers, in-kind donations, and efficient models of care delivery.



PLANS FOR 2026

As Heart and Soul Free Clinic enters its 17th year, we remain committed to expanding our impact on community health. In 2026, we will remodel our current facility to maximize efficiency and better meet the needs of our patient population. We anticipate our patient population will grow during 2026. Our work is made possible through the generosity of donors and volunteers, and we remain focused on strengthening this support to ensure a sustainable and resilient future for the Clinic.